

Substance Abuse Testing

According to the most recent National Survey on Drug Use and Health published in 2005, 19.1 million Americans, or 7.9% of the population aged 12 or older, were current illicit drug users. Overall, this rate was similar to those in previous years, demonstrating little improvement in one of the country's largest health-related concerns.

In addition to millions of people, companies, institutions, and governments are affected by substance abuse, costing Americans more than \$200 billion annually. Kroll's nearly 30 years of experience in this industry indicates that the most effective means of detecting drug and alcohol abuse is through substance abuse testing. Partnering with a financially stable, reputable organization like Kroll to implement a program can minimize these risks in the workplace, criminal justice systems, schools, and other organizations.

Kroll combines the industry's standard testing methodologies with our expertise to ensure clients receive accurate results and extensive service, maintaining an effective and efficient testing program. To enhance our technical abilities, Kroll goes beyond the science of substance abuse testing.

- Nearly 30 years of experience specializing in forensic toxicology substance abuse testing
- Senior Managers include experts in the field of forensic toxicology, Ph.D.'s, chemists, and nationally-recognized expert witnesses

- Scientifically proven methodologies that provide the necessary information regarding individuals to assist in maintaining a drug-free environment
- A full range of supplementary services and products customized to assist clients in implementing a comprehensive and cost-effective program
- Unique electronic reporting options that include a web-based reporting system
- Two SAMHSA-certified laboratories that combine to process more than 10,000 specimens a day
- Part of Kroll, the world's leading risk consulting company with 40 offices in 19 countries and 2,100 employees worldwide
- Part of Marsh & McLennan Companies (MMC), Kroll's parent company, a Fortune 200 company, generating \$12 billion in revenue and employing 60,000 worldwide

The Kroll Approach

Since 1978, Kroll has provided comprehensive services that emphasize quality analysis, prompt results, and extensive client support.

To ensure that your program is as effective as it can be, Kroll's procedures meet and exceed the certification requirements mandated by all federal and state regulatory bodies, including those of the industry's benchmark certification, the Substance Abuse and Mental Health Services Administration (SAMHSA).

Quality analysis is Kroll's nucleus, and we subject all specimens to state-of-the-art dual testing that will stand up to legal challenges. Screening is performed through immunoassay, and all non-negative test

results are confirmed by Gas Chromatography/Mass Spectrometry (GC/MS). This testing methodology is recognized by scientists and the courts as being the definitive method to verify a positive test result.

Kroll provides the following:

- Traditional, laboratory-based urine testing
- Laboratory-based oral fluid testing
- Point of collection urine testing
- Point of collection oral fluid testing

Customized Services

Kroll can help clients create a sensible, cost-effective means of mitigating the risks of substance abuse. Any of our other services can be combined with traditional lab testing to complete a program designed around specific needs.

Our comprehensive services include:

- Providing training on collection protocols that ensure both donor privacy and specimen integrity
- Performing specimen validity testing to determine if a donor has attempted to alter a specimen
- Offering a point of collection testing option that provides immediate preliminary results with confirmations at one of Kroll's SAMHSA-certified laboratories
- Supplying meaningful statistical data to evaluate the testing program
- Combining with background checks to create a comprehensive employee screening program

Going Beyond the Science

The future success of your substance abuse testing program depends on more than scientific analysis. In addition to our testing being accurate and legally defensible, Kroll is committed to providing extensive client support and customized solutions to meet your needs.

We will partner with you to understand and evaluate your practices and develop a program designed around your organization. Given the sensitivity and potential consequences of substance abuse testing, Kroll's client services staff and team of technical personnel are knowledgeable and immediately available to address any client inquiries. One hundred percent of our efforts are dedicated to testing for substances of abuse and, as specialists, Kroll's laboratory personnel can be called upon to provide expert testimony for court, labor arbitration, and unemployment hearings.

Because servicing your needs is our priority, we intend to work with you to create programs designed specifically for you, to ensure a safe and productive environment. Our customizable services include

- Test panel design
- Collection site management
- Consolidated billing
- Random testing programs

The service and support that Kroll can provide demonstrates our commitment to move beyond the science of testing and ensure our clients benefit from a comprehensive testing program.

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